

March 23, 2020

Aloha,

This letter is to inform our valued customers that we are classified as an "Essential Business" as defined in the City and County's Emergency Order No. 2020-02 and classified as an "Essential Critical Infrastructure Industry" as defined by the Department of Homeland Security. This means that Grace Pacific will continue to provide you, our customers, our excellent services and guality materials that you are accustomed to. In light of the COVID-19 pandemic, we would like to remind everyone that things are changing by the minute. We also humbly request that you provide us a lead time of 24 hours when placing your orders. Additionally, please contact us directly if you will need materials in large volumes so we can have them ready for you when you need it.

To place an order for aggregates, please send your request to:

- materialorder@gracepacific.com
- 808-674-6590

To place an order for HMA, please send your request to:

asphaltorders@gracepacific.com •

Sales inquiries such as submittal requests, quotes, issues, questions etc.:

- sales@gracepacific.com •
- 808-674-6590

We truly appreciate your kokua and mahalo for your continued business.

Sincerely,

Grace Pacific Sales Team Sales@GracePacific.com 808.674.6590